CovScan Application

1. What is the CovScan Cyprus?

The **CovScan Cyprus** is an application for smart devices (mobile phones, tablets). The purpose of the application is the electronic validity check of the EU Digital COVID Certificate.

2. How can I download the application?

The **CovScan Cyprus** is available for Android devices and you can download it from Google Play, at the website https://play.google.com/. The application works with versions newer than Android 8.1.

3. What is the CovScan Cyprus for?

The **CovScan Cyprus** application allows users to electronically check the EU Digital COVID Certificate on their mobile phone or any other smart device. By scanning the QR code on your certificate in printed or electronic form, the CovScan Cyprus application will present the check result.

If the scan result is Green, then the certificate is "Valid" and it regards vaccinated citizens or citizens who have contracted the virus.

If the scan result is Yellow, then the certificate is "Valid" and it regards a negative laboratory test (RT-PCR or rapid antigen test).

If the scan result is Red, then the certificate is "Not valid".

4. What is the procedure in case your certificate is incorrectly recognized as not valid by the CovScan Cyprus application?

In this case, you will need to re-issue your certificate through the https://www.eudcc.gov.cy/ platform, and make sure that your details are correct.

5. What applies in Cyprus regarding the validity of the EU Digital COVID Certificate?

The validity of the certificate depends on scientific data and shall be determined by the competent authorities in accordance with the national policies of each country. Regarding Cyprus:

- The vaccination certificate is valid for one year from the date of the first dose.

- The recovery certificate is valid for six months from the testing date of the first positive result.

• The COVID-19 laboratory test certificate with the molecular method (RT-PCR) and the COVID-19 laboratory test with the rapid antigen test method are valid for 72 hours from the time of testing.

6. What is the procedure for issuing the EU Digital COVID Certificate?

The User Guide explaining in detail the procedure for issuing the EU Digital COVID Certificate is available on the platform https://www.eudcc.gov.cy/.

7. Where can I apply for assistance in case of a problem?

For any problems you can contact the COVID-19 Call Centre via e-mail at info@eudcc.gov.cy, or at 1474 for local phone numbers and at +35722285757 for foreign phone numbers or calls from abroad.