Any movement of persons from 10:00 p.m. until 6:00 a.m. is prohibited, except for those holding a Confirmation of Movement of Employee form (Document A) and provided that the form allows them to be moving within that timeframe.

For our necessary movements, we need proof of identification* and:

- TO/FROM WORK:
  Confirmation of Movement of Employee duly signed by the employer (Document A)

- MOVEMENT OF CITIZENS IN EXCEPTIONAL CASES:
  - For persons under the age of 65:
    Send SMS without any charges to the number 8998 written in the correct format. Wait for a reply before going out.
  - For persons over the age of 65:
    Send SMS without any charges to the number 8998 written in the correct format. Wait for a reply before going out.
  or
  Confirmation of Citizens’ Movement by way of exception (Document B)
  or
  Solemn Declaration by Citizens, containing the following:
  - full name
  - date of birth
  - proof of identification number (e.g. ID/Alien Registration Number (ARC))
  - residence address
  - time of movement
  - specific purpose of the movement (which must fall within the categories of the sms)
  - signature and date.

RESTRICTIONS:
The use of movement in exceptional cases is limited to only three times a day per person, after approval has been obtained, regardless of the method used to attain the approval.

It is provided that those who need to go to the pharmacy, donate blood, visit their doctor and/or vet, or visit with the purpose to aid fellow citizens who cannot look after themselves or who must be protected or who are in self-isolation or/and in premises of compulsory isolation (quarantine) are exempt as are those driving a soldier to his unit or going to specialised treatment for people with disabilities or people with chronic diseases or people with disabilities and people with an autism spectrum disorder and people who are unable to serve or protect themselves (for the last four cases, where necessary, the exception includes their carer).

You can find all documents and updated information on the website: www.pio.gov.cy/coronavirus

Instructions for sending SMS without any charges to the number 8998:

X space proof of identification number* space postal code of residence
X stands for the purpose of movement with the numbers 1, 2, 3, 4, 5, 6, 7, 8 corresponding to the following reasons:

1. Visit to a pharmacy, blood donation center or a doctor
2. Visit to a store to buy essential goods/retail stores
3. Visit to a bank provided that electronic transactions are not possible
4. Necessary visits to government services or services of the wider public sector and local government
5. Movement with the purpose of assisting people who are unable to serve or protect themselves or who are in self-confinement and/or compulsory confinement (quarantine)
6. Movement for physical activity (jogging, swimming, cycling, tennis, golf etc.) or for the needs of a pet, alone or in a group of no more than 2 persons
7. Movement with the purpose of attending a ceremony (e.g. funeral, wedding, christening) of first- and second-degree relatives not exceeding 10 persons or for individual praying
8. Statement of movement for any other purpose which may be justified under the prohibition measures.

* Proof of identification for:
  - Cypriot citizens: Cyprus ID number
  - European citizens and non-EU nationals: Alien Registration Number (ARC) on the registration certificate/ residence permit
  - European citizens and non-EU nationals who don’t have an ARC: number of other acceptable proof of identification (foreign passport/ foreign ID/ diplomatic passport).

CALL CENTRE

To be used only by those who cannot use the 8998 text messaging SMS service, and only in the below cases:

- Subscribers of foreign telecommunications providers (the 8998 SMS service supports only messages from Cypriot telecommunication providers)
- Citizens who face problems while trying to attain approval through the SMS service.

Operating hours: 6:00 a.m. to 9:00 p.m.
Languages: Greek and English
Phone number: ☎ Foreign phone numbers: +357 22 263030
            ✆ Cypriot phone numbers: 80012012

The call centre will only service calls from mobile phones and operates through an automated IVR (Interactive Voice Response) system.
Citizens will be receiving a relevant reply through SMS message on their mobile phones.
Citizens bear personal responsibility for the accuracy of the information provided to the call center and shall be held liable for any false statements.

These measures apply pursuant to the Quarantine (Determination of Measures to Prevent Spread of the COVID-19 Coronavirus) Decree (No. 20) 2020, issued on 30 April 2020, and in addition to the previous Decrees.